



San Mateo County Fair

SATISFACTION SURVEY

COMPETITIVE EXHIBITS

OVERALL: SATISFIED WITH THE DEPARTMENTS

KEY:

 AGREE

 DISAGREE

I received sufficient communication about the competitive exhibits prior to the Fair.



It was easy to register my entire(s) online.



I like how the entries were displayed at the Fair.



Are you planning on submitting entries next year?



It was easy to reach my Department Head(s).



I didn't have difficulties dropping off/picking up my entrie(s).



Overall, did you have a positive experience as a competitive exhibitor at the 2023 San Mateo County Fair?



ACTION ITEMS FROM SURVEY

- Continue to **increase communication** with exhibitors. Any rule changes, new contests, entry receiving and pick up days and times and notification that entries can be submitted. Send information to mass exhibits email list.
- **Increase outreach** to different organizations with exhibit workshops. Expand from just working at county libraries. Begin reach out to city libraries in the county, Boys and Girls Clubs & Parks and Recreation.
- Hold **listening sessions** throughout all parts of the county that include exhibitors.

BEST COMMENTS FROM THE SURVEY

Send reminder emails about drop off/pickup times.

This year drop off and pick up was very efficient and smooth. Much improved, thank you. Prize money arrived very quickly also!

Please keep in contact with us for the coming next year event since this is truly a marvelous inspiration for us Veterans. For years, Mrs. Nancy in the Agricultural Department has been so admirably positive and helpful which is much appreciated.

A notification emailed to previous entrees that the submission window has opened.

I loved displaying at the floral art, plant and cut flowers. With Nancy leaving I hope that the floral department will continue. I have been participating for over 30 years, there were many new people entering and hope to do it again next year.

Give details of the fair much earlier, especially any rules and exhibits relating to international submissions.