Jockey Club Survey **Overview**

How do they feel about...

...not wearing a mask indoor.



65% are comfortable not wearing a mask inside the JC.

...allowing unvaccinated patrons inside the JC.

48%

48% Don't like allowing back unvaccinated patrons inside the Jockey Club.

25% are fine with it if unvaccinated patrons show a valid negative Covid-19 test taken 24h prior to attendance.

27% don't mind allowing back unvaccinated patrons into the JC (without restrictions).

Age range



90% of our patrons are over 57 9% of our patrons are 42-57 1% of our patrons are 21 to 41

What can we do to improve their experience at the Jockey Club?

Overall, patrons are satisfied with the Jockey Club, and over 15+ individuals left positive comments such as "The Jockey Club does an excellent job considering the situation with Covid".



A significant number of comments were about the food served at the Jockey Club. This had the most comments on how we can improve.

Overall, they would like:

- More food options and improve taste of the existing menu
- Cheaper food options
- Hard alcohol







- Offer table service
 - Offer option to pay with Credit Card
 - Bring Turf Club back with Reservations.

Several positive comments were made about the Security staff at the Jockey Club.

General Improvements Suggestions for the Jockey Club from patrons:

- Open on more days.
- Re-open the Turf Club
- Purchase new TVs
- Provide More Ashtray Stands.
- Provide Some Plants for Smoking Area.
- Restore the Free Admission for every xx visit.
- Temperature control inside.

